



NEW WATER SERVICE AGREEMENT

DATE: ____/____/____

ACCOUNT NAME(S): _____

Email: _____ DEPOSIT: \$ **250.00** CC ____ CK ____

(Hereafter to be known as "Customer")

DO YOU OWN THE PROPERTY? YES ____ NO ____ (If not a copy of Lease Must be attached)

SERVICE ADDRESS: _____

MAILING ADDRESS: _____

PHONE NUMBER: ____/____/____

DRIVER'S LICENSE NUMBER: _____

SSN (OR VALID IDENTIFICATION CARD NUMBER): _____

FOR WATER CLERK:

NEW ACCOUNT NUMBER: _____ CITY LIMITS _____ COUNTY _____

TRASH SERVICE (BIN ____ DUMPSTER ____ NONE ____ SEWER SERVICE (City Limits Only) Y ____ N ____

(Give Customer the Welcome to Covington Sheet with pricing and City information.)

"THE RULES"

- I. **PURPOSE:** The City of Covington is responsible for protecting your drinking water supply from contamination or pollution which could result from improper system construction or configuration (commonly referred to as improper plumbing practices) on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The City of Covington enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Covington will begin new water service.
- II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State of Texas regulations:
 - a) **NO direct connection** between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - b) **NO cross-connection** between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at

the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

- c) **NO connection** which allows water to be returned to the public drinking water supply is permitted.
- d) **NO pipe or pipe fitting** which contains more than 8% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e) **NO solder or flux** which contains more than .2% lead can be used for the installation or repair of plumbing at a connection which provides water for human use.

III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of Covington and Customer.

- a) The City of Covington will maintain a copy of this agreement as long as the Customer and/or premise is connected to the water system.
- b) The Customer shall allow his property to be inspected for possible cross connections and other potential contamination hazards or undesirable plumbing practices. These inspections shall be conducted by the City of Covington or its designated representative prior to initiating service and periodically thereafter when and/or if there is a reason to believe that cross connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Covington normal business hours.
- c) The City of Covington shall notify the Customer in writing of any cross connection, potential contamination hazard which has been identified during the initial inspection period or the periodic re-inspection.
- d) The Customer shall immediately remove or adequately isolate any potential cross contamination or other potential contamination hazards on the premises.
- e) The Customer shall, at his/her own expense, properly install, test, and maintain any back flow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the City of Covington.

IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of this Service Agreement, The City of Covington shall, at its option, terminate service at the service connection or properly install, test and maintain an appropriate back flow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

V. **ADDITIONALLY:** I/We, the Customer, do affirm that all customer information required by the City of Covington and thus submitted, is accurate and factual as of the date of this agreement, and that in the event of any material change as to billing address or customer responsibility, I/We will promptly notify the City Secretary, City of Covington, TX, by phone, in person, or by mail.

CUSTOMER: _____

DATE: _____

WATER WORKS CLERK: _____

DATE: _____